

SANDHILLS HOLIDAY PARK

WHITECLIFF BAY, BEMBRIDGE, ISLE OF WIGHT PO35 5QB

TERMS & CONDITIONS OF BOOKING FOR HOLIDAY CARAVANS & LODGE

1. Bookings are from Saturday 4 p.m. on the day of arrival and until Saturday 10 a.m. on the day of departure.
2. Holiday Caravans & Lodge are offered subject to them being un-let at the time the deposit is received. It is advisable to telephone to ascertain availability.
3. Telephone bookings must be confirmed in writing within 7 days.
4. A deposit of 25% of the tariff per week is payable on booking and the balance is due 4 weeks prior to arrival date.
5. Cancellations must be confirmed in writing. In law once the deposit is received the hirer is legally obliged to pay the full amount for the holiday unless the caravan or lodge is relet, in which event the deposit less £10 booking fee, will be refunded.
6. No refunds can be given to any hirer who leaves the Holiday Park prior to the agreed date of departure.
7. Bookings can only be accepted from family groups - no single sex or mixed group/teenage parties can be accepted.
8. The hirer undertakes to keep the caravan / lodge and all fixtures and effects in the same state of repair and condition as at the commencement of the hire period. Any damage or breakages are the hirer's responsibility and the cost of repair or replacement deemed their liability.
9. A **Bond of £50.00** for a caravan or **£100** for the lodge will be required with each booking. This bond should be paid with the balance due but on **a separate cheque, which** will then be returned to you by post if the caravan / lodge is left in a clean condition and in good order on departure. Alternatively, a signed declaration on arrival will be required to confirm that if there is any need to keep the bond it can be taken from your credit card.
10. On the acceptance by the Company of this application, it shall be under no liability whatsoever for any accident happening to or sickness or disease contracted by any person or persons occupying accommodation provided by the Company pursuant to this application or for any loss of or damage to any property of such person or persons whether accident, sickness, disease, loss or damage shall be caused by the negligence of the Company its servants, employees or agents or otherwise howsoever.
11. All rules, park regulations or conditions must be observed at all times. These are displayed inside the caravan /lodge.
12. The playing of music of any kind is strictly forbidden between the hours of 11 p.m. and 8 a.m. at all other times must be kept to a level acceptable to other occupants of caravans/lodge on the park.
13. **No smoking** is permitted inside the caravans or lodge.
14. **No dogs or other pets are allowed on the park.**
15. Prices include VAT. This is subject to adjustment in the event of a government change